

NOESIS TRANSFORMS MONITORING PLATFORM FOR A PAYMENT SERVICES COMPANY

Our client, a Payment Services Company, was struggling due to a considerable number of alert consoles to which there was a lack of disaster recovery features and availability. Using Micro Focus technology, Noesis upgraded the monitoring platform to Operations Bridge Suite, centralizing alerts, business and IT indicators and other data on a customizable dashboard. This upgrade enhanced event prevention and management by using automated discovery and monitoring.



Sector:
Finance & Insurance

Business Unit:
Infrastructure & Operations

Solution:
Upgrade to Operations Bridge Suite

 **50+**
Users

 **2**
Consultants

 **50k**
Events per day

 **Monitoring**
500 servers
& 300 network
devices



THE CHALLENGE

The earlier version of the monitoring platform required a high availability mechanism as any error or intervention impacted on availability and compromised visibility over business and service indicators. Most product installations and agents were becoming obsolete, and an upgrade to the latest version was necessary to ensure full functionality.

GOALS

- > Monitoring platform with high availability;
- > Centralizing the platform to aggregate alerts from different systems;
- > Granting a clear overview of business and IT indicators on a single, flexible dashboard.

SOLUTION

Noesis upgraded the platform to Operations Bridge Suite, using a complete set of Micro Focus solutions:

- › Operations Bridge Manager (OBM);
- › Operations Connector;
- › Operations Agent Health View;
- › OMi Notifications.

OBM is now fully integrated into the Operations Bridge, allowing the delivery of new and current functionalities.

The Suite offers a unique console for centralized management, integrating with Micro Focus solutions (such as Sightscope, Network Node Manager, Network Automation and Business Value Dashboard) and other monitoring platforms (including Zabbix, Nagios, SCOM and HPSIM), that currently monitors 500+ servers and 300+ network devices



THE RESULT

Users can now access to a complete, flexible dashboard that delivers real-time business value information as well as IT Indicators.

It allows:

- › Receiving alerts, indicators and other types of data from a broad spectrum of sources and technologies centralized in single dashboard;
- › Event management prevention, correlation and differentiation;
- › Automated discovery and monitoring;
- › Cross-domain reporting.



Noesis is an international tech consulting company offering services and solutions to support clients in digital transformation and the development of their businesses. In order to obtain sustained value that is transversal to all sectors. Noesis is focused on infrastructures, software, quality and people. The organization is based on highly specialized talents, operating in nine business units and six countries Portugal, Spain, the Netherlands, Brazil, Ireland, and the USA. Since 2020 Noesis has joined Altia, listed on The Alternative Equity Market. With this incorporation, Noesis is now part of an organization with more than 2000 employees, 3 Datacenters and 20 offices.



Micro Focus helps you run and transform your business. Driven by customer-centric innovation, their software provides the critical tools you need to build, operate, secure, and analyze the enterprise. The Noesis and Micro Focus partnership started in 2003. Currently, as a Platinum Partner, the organization has implemented joint solutions for over 15 clients.